## Student Housing Industry Compensation Update

Incentive comp is down and the prevalence of "dry promotions" is up.

Compiled by Josh Logelin, Managing Director, Specialty Consultants Inc.

Specialty Consultants Inc. (SCI) sent an e-mail invitation and a link to an online survey form to over 500 senior executives at student housing firms requesting 2023 salary and incentive information from their companies. Approximately 4,200 professionals representing a cross-section of the positions covered in the survey were also invited to participate via e-mail. Participation was also encouraged through e-mails to the subscribers to *Student Housing Business*, a banner on studenthousingbusiness.com, and an advertising campaign on LinkedIn. These efforts resulted in record participation in the survey, the information from which was compiled and analyzed to produce a statistical abstract of annual cash compensation categorized by company size (number of beds owned/operated).

In an abrupt reversal from the past several years, incentive compensation was down for almost all positions. While broad — though modest — base salary increases kept overall total compensation growth in

positive territory, the tide of inflationary pressure certainly blunted these gains. As employers seek tools to replace bonuses for keeping employees motivated and engaged, we have been seeing the widespread use of "dry promotions" (advancement that doesn't come with a pay raise), and we anticipate this will push average salaries for some positions down in 2024. Dry promotions could also factor into succession strategies aimed at countering the continuing wave of senior-level retirements due to 'Peak 65,' which by itself should account for some mean compensation erosion.

As expected, the shift in strategic focus from development/acquisitions to operations has resulted is greater than average compensation increases for property management professionals in 2023, and based on what we have seen thus far in 2024 this trend is ongoing. Despite increases for most development roles last year (likely the result of timed project-based bonus payouts), we expect compensation for that group to flatten in 2024. **SHB** 

| >7,500 BED\$                             | Base Salary |         |         |         |     | Во      | nus     |                | Total Compensation |           |         |         |
|--|-------------|---------|---------|---------|-----|---------|---------|----------------|--------------------|-----------|---------|---------|
|  | Low         | High    | Mean    | Median  | Low | High    | Mean    | Median         | Low                | High      | Mean    | Median  |
| Chief Executive Officer                  | 225,000     | 631,600 | 383,400 | 376,000 | 0   | 500,000 | 224,100 | 200,000        | 300,000            | 1,000,000 | 613,000 | 631,600 |
| Chief Operating Officer/VP of Operations | 145,000     | 450,000 | 258,800 | 233,800 | 0   | 700,000 | 132,700 | 50,000         | 193,800            | 1,025,000 | 391,500 | 287,300 |
| Chief Financial Officer/VP of Finance    | 135,000     | 500,000 | 265,300 | 256,700 | 0   | 500,000 | 93,100  | 75,000         | 185,400            | 1,000,000 | 358,400 | 301,700 |
| VP/Director of Human Resources           | 75,000      | 276,600 | 166,600 | 170,000 | 0   | 110,000 | 45,800  | 25,000         | 82,500             | 280,000   | 212,400 | 222,000 |
| Regional VP/VP of Property Management    | 85,000      | 215,000 | 160,600 | 163,500 | 0   | 95,000  | 35,500  | 36,500         | 100,000            | 270,000   | 196,100 | 207,500 |
| Regional Property Manager                | 78,500      | 137,000 | 107,200 | 110,000 | 0   | 26,500  | 13,600  | 15,000         | 90,500             | 152,500   | 120,800 | 120,000 |
| Property Manager                         | 51,000      | 85,000  | 73,400  | 75,000  | 0   | 55,000  | 11,300  | 10,000         | 51,000             | 135,000   | 84,700  | 82,500  |
| VP/Director of Marketing/Leasing         | 70,000      | 198,000 | 135,700 | 137,500 | 0   | 64,000  | 26,800  | 27,500         | 70,000             | 258,000   | 162,500 | 171,500 |
| Marketing/Leasing Manager                | 40,000      | 110,000 | 57,000  | 45,000  | 0   | 25,000  | 8,200   | 6,400          | 41,000             | 122,000   | 64,200  | 51,400  |
| VP/Director of Acquisitions              | 85,000      | 278,100 | 187,700 | 190,000 | 0   | 225,000 | 103,600 | 83,400         | 95,000             | 425,000   | 291,400 | 280,000 |
| Acquisitions Associate/Analyst           | 53,500      | 170,000 | 90,000  | 85,700  | 0   | 90,000  | 25,100  | <b>1</b> 5,700 | 53,500             | 186,500   | 115,100 | 102,200 |
| VP/Director of Asset Management          | 160,000     | 250,000 | 204,500 | 210,000 | 0   | 175,000 | 79,600  | 75,000         | 170,000            | 385,000   | 284,100 | 306,000 |
| Asset Manager                            | 89,000      | 180,000 | 118,500 | 112,000 | 0   | 88,000  | 34,900  | 30,000         | 90,000             | 230,000   | 153,400 | 140,000 |
| VP/Director of Development               | 145,000     | 350,000 | 199,700 | 180,300 | 0   | 560,000 | 121,200 | 50,000         | 165,000            | 910,000   | 320,800 | 222,800 |
| Development Manager                      | 91,000      | 165,000 | 130,400 | 124,800 | 0   | 85,000  | 38,300  | 45,000         | 91,000             | 209,600   | 164,900 | 170,000 |
| VP/Director of Construction              | 195,700     | 291,400 | 208,100 | 199,000 | 0   | 4,700   | 35,700  | 42,000         | 197,500            | 323,900   | 243,800 | 241,000 |
| Construction Manager                     | 87,000      | 170,000 | 116,800 | 103,000 | 0   | 14,000  | 9,100   | 9,500          | 95,500             | 179,000   | 124,600 | 115,000 |

## SALARY SURVEY

| 2,500 - 7,500 BEDS                       | Base Salary |         |         |         |     | Во      | nus     |        | Total Compensation |           |         |         |
|--|-------------|---------|---------|---------|-----|---------|---------|--------|--------------------|-----------|---------|---------|
|  | Low         | High    | Mean    | Median  | Low | High    | Mean    | Median | Low                | High      | Mean    | Median  |
| Chief Executive Officer                  | 200,000     | 560,000 | 284,900 | 255,400 | 0   | 540,000 | 123,900 | 90,000 | 255,400            | 1,100,000 | 408,800 | 300,000 |
| Chief Operating Officer/VP of Operations | 108,000     | 350,000 | 204,200 | 189,500 | 0   | 125,000 | 51,700  | 38,500 | 132,000            | 475,000   | 260,200 | 207,500 |
| Chief Financial Officer/VP of Finance    | 140,000     | 333,000 | 202,300 | 205,000 | 0   | 130,000 | 35,100  | 10,300 | 140,000            | 463,000   | 237,400 | 211,000 |
| VP/Director of Human Resources           | 72,000      | 276,000 | 132,000 | 123,600 | 0   | 96,600  | 19,800  | 5,000  | 72,000             | 372,600   | 151,800 | 129,300 |
| Regional VP/VP of Property Management    | 120,000     | 180,000 | 151,700 | 155,000 | 0   | 55,000  | 28,000  | 20,000 | 143,000            | 235,000   | 179,700 | 175,000 |
| Regional Property Manager                | 74,300      | 130,000 | 103,600 | 102,800 | 0   | 22,000  | 14,300  | 15,000 | 76,600             | 150,000   | 117,900 | 118,000 |
| Property Manager                         | 65,000      | 80,000  | 72,500  | 72,500  | 0   | 10,000  | 6,300   | 6,300  | 67,500             | 90,000    | 78,800  | 78,800  |
| VP/Director of Marketing/Leasing         | 105,000     | 145,000 | 130,000 | 140,000 | 0   | 45,000  | 25,000  | 20,000 | 115,000            | 185,000   | 155,000 | 165,000 |
| Marketing/Leasing Manager                | 38,000      | 70,000  | 55,800  | 57,500  | 0   | 5,000   | 4,100   | 4,200  | 41,000             | 75,000    | 59,900  | 61,700  |
| VP/Director of Acquisitions              | 128,800     | 280,000 | 177,700 | 180,000 | 0   | 118,500 | 51,400  | 40,000 | 180,000            | 300,000   | 229,000 | 225,800 |
| Acquisitions Associate/Analyst           | 72,100      | 130,000 | 98,800  | 95,000  | 0   | 65,000  | 15,800  | 4,100  | 80,300             | 195,000   | 114,500 | 95,400  |
| VP/Director of Asset Management          | 115,000     | 220,000 | 185,700 | 188,000 | 0   | 40,000  | 26,900  | 25,000 | 127,000            | 245,000   | 212,500 | 219,500 |
| Asset Manager                            | 90,000      | 155,000 | 125,100 | 130,000 | 0   | 75,000  | 34,400  | 40,000 | 118,000            | 230,000   | 159,500 | 163,500 |
| VP/Director of Development               | 150,000     | 300,000 | 204,000 | 205,000 | 0   | 180,000 | 77,000  | 57,500 | 185,000            | 420,000   | 281,000 | 262,500 |
| Development Manager                      | 82,000      | 160,000 | 129,600 | 130,000 | 0   | 60,000  | 19,400  | 16,700 | 95,000             | 220,000   | 149,000 | 151,500 |
| VP/Director of Construction              | 170,000     | 220,000 | 191,000 | 195,000 | 0   | 50,000  | 33,000  | 35,000 | 200,000            | 270,000   | 224,000 | 222,500 |
| Construction Manager                     | 80,000      | 127,000 | 105,500 | 103,000 | 0   | 25,000  | 12,400  | 12,900 | 85,000             | 152,000   | 117,900 | 112,500 |

| < 2,500 BEDS                             | Base Salary |           |                  |         |     | Во      | nus     |         | Total Compensation |         |         |         |
|--|-------------|-----------|------------------|---------|-----|---------|---------|---------|--------------------|---------|---------|---------|
|  | Low         | High      | Mean             | Median  | Low | High    | Mean    | Median  | Low                | High    | Mean    | Median  |
| Chief Executive Officer                  | 72,500      | 400,000   | 220,600          | 250,000 | 0   | 400,000 | 144,800 | 125,000 | 72,500             | 800,000 | 365,300 | 375,000 |
| Chief Operating Officer/VP of Operations | 95,000      | 260,000   | 180,000          | 190,000 | 0   | 90,000  | 35,000  | 32,500  | 125,000            | 21,000  | 142,100 | 138,000 |
| Chief Financial Officer/VP of Finance    | 101,500     | 210,000   | 142,100          | 138,000 | 0   | 50,000  | 26,010  | 34,000  | 105,000            | 246,000 | 168,100 | 152,400 |
| VP/Director of Human Resources           | 90,000      | 160,000   | 107,000          | 95,000  | 0   | 20,000  | 9,000   | 10,000  | 95,000             | 180,000 | 116,000 | 105,000 |
| Regional VP/VP of Property Management    | 85,000      | 150,000   | 1 <b>1</b> 7,500 | 117,500 | 0   | 2,500   | 12,500  | 12,500  | 85,000             | 175,000 | 130,000 | 130,000 |
| Regional Property Manager                | 80,000      | 130,000   | 97,700           | 100,000 | 0   | 30,000  | 12,400  | 12,000  | 90,000             | 130,000 | 110,400 | 112,000 |
| Property Manager                         | 58,000      | 115,000   | 70,400           | 65,000  | 0   | 24,000  | 4,700   | 2,500   | 60,500             | 139,000 | 75,100  | 67,500  |
| VP/Director of Marketing/Leasing         | 68,000      | 148,000   | 89,700           | 86,300  | 0   | 30,000  | 11,300  | 9,000   | 77,250             | 150,000 | 100,700 | 90,900  |
| Marketing/Leasing Manager                | 40,000      | 66,000    | 51,300           | 47,900  | 0   | 20,000  | 5,100   | 2,600   | 40,500             | 71,000  | 56,400  | 59,300  |
| VP/Director of Acquisitions              | 103,000     | 250,000   | 192,700          | 225,000 | 0   | 90,000  | 31,700  | 5,000   | 108,000            | 340,000 | 224,300 | 225,000 |
| Acquisitions Associate/Analyst           | 65,900      | 147,000   | 85,500           | 77,300  | 0   | 30,900  | 14,000  | 13,000  | 70,000             | 177,000 | 100,900 | 94,400  |
| VP/Director of Asset Management          | 180,000     | 250,000   | 206,000          | 200,000 | 0   | 80,000  | 37,400  | 35,000  | 202,000            | 330,000 | 243,400 | 220,000 |
| Asset Manager                            | 80,000      | 145,000   | 93,300           | 90,000  | 0   | 52,000  | 25,400  | 20,000  | 92,000             | 197,000 | 118,800 | 105,000 |
| VP/Director of Development               | 110,000     | 220,000   | 157,200          | 151,000 | 0   | 150,000 | 55,100  | 50,000  | 151,000            | 310,000 | 212,300 | 210,000 |
| Development Manager                      | 65,000      | 220,000   | 119,200          | 110,000 | 0   | 40,000  | 17,000  | 18,000  | 75,000             | 220,000 | 136,200 | 135,800 |
| VP/Director of Construction              | 80,300      | 225,000   | 159,800          | 150,000 | 0   | 51,000  | 17,600  | 20,000  | 80,300             | 247,000 | 177,400 | 191,000 |
| Construction Manager                     | 87,600      | 1,112,000 | 98,000           | 91,200  | 0   | 28,000  | 7,600   | 5,200   | 92,700             | 122,000 | 105,600 | 105,200 |

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